

Volunteer Position Description

Position: Volunteer Driver

Organization: Lutheran Social Service of Minnesota

Location: Minneapolis/St. Paul, MN

Contact: Leah Yared **Phone:** (612) 895-2359

E-mail: Leah.Yared@lssmn.org <u>Title:</u> Volunteer Facilitator

<u>Time Commitment</u>: Approx. 1-3 hours/week <u>Pay:</u> None, Reimbursed Mileage

Schedule: Flexible; week and/or weekend

<u>Position Description:</u> Volunteer Drivers help newly arrived refugees get to and from medical or dental appointments. While our clients are working on becoming familiar with public transportation, it can be extremely helpful for new refugees to have a ride to and from necessary medical or dental appointments. Having reliable transportation and a friendly volunteer to help them get checked in can make a new refugee feel comfortable as they navigate this new healthcare system.

Volunteer Drivers will be expected to communicate with the client(s) to coordinate when they need rides to their appointments. Volunteer Drivers are not expected to schedule the appointments for the clients. Volunteer Drivers can expect to pick the client up, bring them to the appointment, walk them inside and make sure they are checked in, wait for them to complete their appointment, and then drive them home. The volunteer may be able to drop the client off and pick them up if this arrangement is communicated with the client in advance and if they do not need assistance in getting checked in.

<u>Organizational Background:</u> Lutheran Social Service (LSS) is Minnesota's largest non-profit social service agency. Its Refugee Services department has recently resettled refugees from Africa, Eastern Europe, and Asia.

<u>Qualifications</u>: No experience necessary! Volunteers will be trained and provided with resources. Volunteers must be over the age of 21 and are subject to background check. Volunteers must have a valid driver's license and must have a personal vehicle they can use to drive clients. Those with proficiency in Somali, Karen, Burmese, and Arabic language are encouraged to apply.

Interested? Contact Leah Yared at Leah. Yared@lssmn.org